HIGH FIDELITY WRAPAROUND IS MADE UP OF A TEAM THAT CONSISTS OF A SUPERVISOR/COACH, FACILITATOR, FAMILY SUPPORT PARTNER, AND YOUTH SUPPORT PARTNER.

**MEET YOUR** 

ΗΙ FI ΤΕΔΜ



## SUPERVISOR/COACH

THE HFW COACH IS AN ACCOMPLISHED FACILITATOR WHO HAS GOOD INTERPERSONAL SKILLS FOR SUPPORTING DEVELOPMENT IN OTHERS. THE COACH HAS A BROAD BASE OF EXPERIENCE AND POSSESSES A DIVERSE VIEW OF WHAT FAMILIES NEED TO LIVE BETTER LIVES. THE COACH MUST COLLABORATE CLOSELY WITH SUPERVISORS IN OTHER CHILD-SERVING AGENCIES IN THE COMMUNITY.

THE COACH HAS AN OUTGOING PERSONALITY THAT SUPPORTS ENGAGING PEOPLE FROM DIFFERENT CULTURES, AGES, AND BACKGROUNDS. THE COACH HAS AN UNDERSTANDING AND EXPERIENCE WITH DIFFERENT SYSTEMS INCLUDING SCHOOLS, BH, CHILD WELFARE, JUVENILE JUSTICE, HEALTH, AND OTHERS. THE HFW SUPERVISOR PROVIDES PERFORMANCE-BASED SUPERVISION TO THE STAFF.

## FACILILATOR

A HFW FACILITATOR IS A PERSON WHO ENSURES THE VALUES AND STEPS OF THE PROCESS ARE DELIVERED WITH THE HIGHEST POSSIBLE FIDELITY TO NATIONAL BEST PRACTICES AS POSSIBLE, WHILE STILL ALLOWING FOR LOCAL INDIVIDUALIZATION OF THE PROCESS. THE FACILITATOR IS NOT JUST A NEUTRAL COORDINATOR OF SERVICES BUT SOMEONE WHO BRINGS ADDED VALUE TO THE TABLE. THE HFW FACILITATOR HELPS THE FAMILY TO DEVELOP THE STRENGTHS, NEEDS AND CULTURE DISCOVERY - THEIR FAMILY STORY.

THE HFW FACILITATOR TEACHES AND SUPPORTS THE FAMILY TO LEARN TO USE THE SKILLS TO DEVELOP THEIR OWN PLANS AND ACCESS THEIR OWN RESOURCES. THE

> HFW FACILITATOR WORKS WITH THE FAMILY TO BUILD AND STRENGTHEN THEIR NATURAL SUPPORT NETWORK. THE HFW FACILITATOR DEVELOPS A PARTNERSHIP RELATIONSHIP WITH THE FAMILY THAT HELPS TO ADDRESS AND WORK THROUGH CHALLENGES TO MAKE CHANGES IN THEIR LIVES.

## FAMILY SUPPORT PARTNER (FSP)

A FAMILY SUPPORT PARTNER (FSP) PROVIDES INTENSIVE LEVELS OF DIRECT SUPPORT FOR FAMILIES WHO NEED IT. FAMILY SUPPORT PARTNERS ARE DISTINCTLY DIFFERENT THAN THAT OF THE FACILITATOR AND YOUTH SUPPORT PARTNER, BUT WORK CLOSELY WITH BOTH TO OBTAIN OUTCOMES AT THE FAMILY LEVEL. THE FSP MAY BE A GRADUATE OF HFW OR IS A FAMILY MEMBER OF A PERSON WITH COMPLEX EMOTIONAL OR BEHAVIORAL HEALTH NEEDS. FSPS CAN CONNECT WITH THE FAMILY AND PROVIDE VARIOUS TASKS WITH THE FAMILY THAT IS AGREED UPON ON THE PLAN.

FSPS ARE THERE TO SUPPORT THE FAMILY AS A TEAM MEMBER WHEN NEEDED, MODEL STRENGTH BASED APPROACHES, AND SHARE EXPERIENCES AS TEACHABLE MOMENTS WHEN NEEDED. THE MOTTO FOR THE FAMILY SUPPORT PARTNER IS "DO FOR, DO WITH, CHEER ON," MEANING THAT AT TIME WE NEED TO HELP THE FAMILY WITH DIRECT SUPPORT, DO WITH THE FAMILY AND WALK BESIDE THEM AS THEY LEARN TO DO FOR THEMSELVES, AND CHEER THEM ON WHEN THEY ARE ABLE TO DO THE TASKS WITHOUT SUPPORTS. FAMILY SUPPORT PARTNER'S PERSONAL EXPERIENCE OF RAISING A CHILD WITHIN THE SYSTEM GIVES THEM A SET OF SKILLS THAT PROMOTE TRUST AND LEARNING.

## YOUTH SUPPORT PARTNER (YSP)

THE YOUTH SUPPORT PARTNER (YSP) IS A POSITION DESIGNED TO PROVIDE INTENSIVE LEVELS OF DIRECT SUPPORT FOR YOUTH WHO WANT IT. THIS POSITION IS DISTINCTLY DIFFERENT JOB THAN THE HFW FACILITATOR AND THE FAMILY SUPPORT PARTNER, BUT WORK CLOSELY WITH BOTH TO OBTAIN OUTCOMES AT THE YOUTH LEVEL. THE YSP MAY BE A GRADUATE OF HFW, AND IS A YOUNG ADULT WITH EXPERIENCE IN MANAGING THEIR OWN BEHAVIORAL HEALTH ISSUES. YSPS CAN CONNECT WITH THE YOUTH BY ENGAGEMENT AND PROVIDE VARIOUS TASKS WITH THE YOUTH THAT IS AGREED UPON ON THE PLAN.

YSPS SUPPORT THE YOUTH AS A TEAM MEMBER WHEN NEEDED, MODEL STRENGTH BASED APPROACHES AND SHARE EXPERIENCES AS TEACHABLE MOMENTS WHEN NEEDED. THE MOTTO FOR THE POSITION IS "DO FOR, DO WITH, CHEER ON," MEANING THAT AT TIMES WE NEED TO HELP THE YOUTH WITH DIRECT SUPPORT, DO WITH THE YOUTH AND WALK BESIDE THEM AS THEY LEARN TO DO FOR THEMSELVES, AND CHEER THEM ON WHEN THEY ARE ABLE TO DO THE TASKS WITHOUT SUPPORTS. THE YSP ASSURES THE TEAM MEMBERS HEAR AND GAIN A BETTER INSIGHT ON THE YOUTH VOICE AND YOUTH CULTURE AROUND SUPPORTS AND OPPORTUNITIES.