



ANNUAL REPORT
2020-2021

| Thriving Forward

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**DONOR
REPORT**

Thriving + Resilient = MHY Family Services

Looking back on the past year as I write this, I am proud of MHY Family Services' ability to have bounced forward. Our workforce has faced challenges head-on while continuing to grow and progress. Strangely enough, COVID-19 created opportunities for some of MHY's successes.

While so much of the world screeched to a halt, MHY never shut down, even at the height of the pandemic. The focus of the organization's work over the last year has been about resiliency, adapting and thriving through the social, physical and mental stressors related to the pandemic. Using mission as our compass, we seized learning

opportunities and pivoted with agility. This response included shifting to telehealth in our various programs, adapting procedures to ensure youth and families could be served safely and comfortably, and continuing to support projects you'll learn about in this report, like the Family Center and Gymnasium renovations.

You'll also read about our newly launched Life Skills classroom at Longmore Academy and preparations for the launch of a STEAM classroom this fall. We're also in the process of launching a new residential treatment and community services programs to meet the growing need for MHY's services.

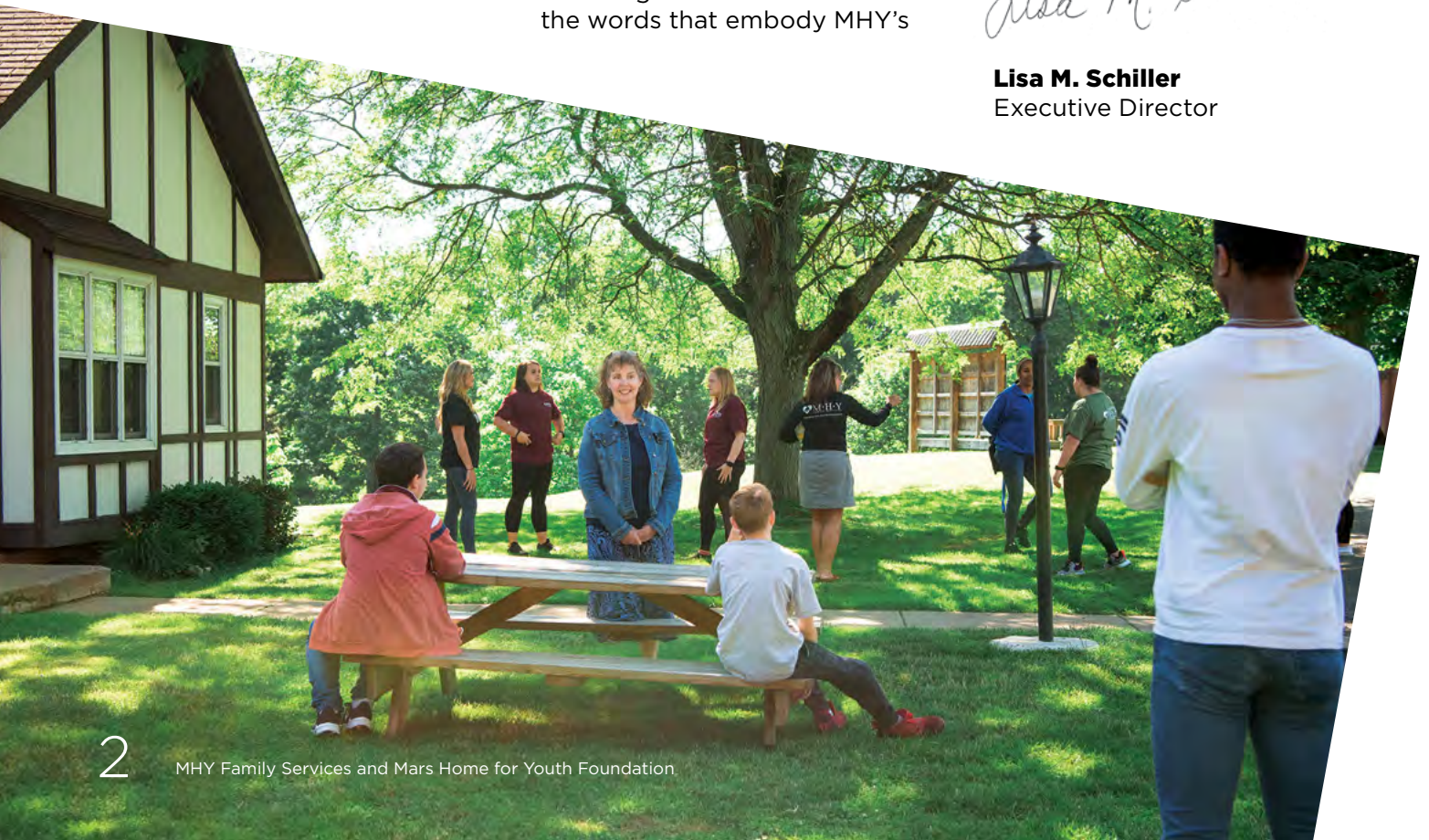
"Thriving" and "resilient" are the words that embody MHY's

spirit over the last year and a half, and we foresee those virtues as critical to the coming year. We are progressing and growing despite the barriers and challenges facing us all as we move into the new "normal." Whatever that may be, MHY will be here to continue to bring healing opportunities to those in need.

I hope you will see yourself in these pages. You've helped to make this success possible! I invite you to remain a cocreator with us through your financial and prayer support as we continue to grow the services we offer to youth and families in our communities



Lisa M. Schiller
Executive Director



FROM OUR BOARD PRESIDENT

Annual reports are inherently about looking back, taking stock and reflecting on the year just ended. As I end my first year as board president, I see an organization poised to move ahead and thrive using the same vision, determination and integrity it has demonstrated over its nearly 145-year history. COVID-19 provided many challenges to MHY, but with challenge comes opportunity—opportunity that the leadership team and staff met with creativity and passion. Unlike many organizations, MHY didn't just hunker down—it used the time to think about how the organization could best fulfill its mission to promote the health and well-being of the youth and families it serves.

Working together the boards and staff spent many hours thinking about MHY's strengths as an organization juxtaposed with the continuing demands for service, emerging trends in mental health treatment and the challenges of delivering high-quality services in a time when funding for mental health treatment has not kept pace with community needs. MHY is fortunate to have loyal funding partners as well as the support and encouragement of state and local agencies who believe in the work that we do and who have encouraged and supported us as we create new and innovative ways to meet the needs of the communities we serve.

To be sure, there are challenges ahead, but the past year has shown that MHY, its board, leadership and staff are more than ready to seize the opportunity so that it can continue to thrive into the future.

Warm regards for a safe and healthy year ahead,

Cindy Thomas
President, Board of Directors

FROM OUR BOARD OF TRUSTEES PRESIDENT

What a year it has been! From the pandemic lockdown and restrictions to the gradual return to "normal" life, MHY Family Services never stopped caring for our community's children and families struggling with trauma and mental health issues. If there is any silver lining to be found in the last year and a half, it is the acknowledgement and understanding of the importance of mental health. Spending the past several years volunteering and supporting this organization has given me a deeper understanding of and appreciation for the critical work being done at MHY to provide our children with the care and resources they need.

Through MHY's highly specialized care, those served become healthy and productive members of our community. Having raised teenagers, I have been exposed to the difficulties and challenges that our youth are experiencing every day. I am proud to be involved with an organization that addresses these challenges and helps our youth to succeed. Our community as a whole benefits from our citizens' strong mental health, something that should be nourished for generations to come.

I am honored to serve on the Board of Trustees at MHY Family Services.

Jill Smelko
President, Board of Trustees



MARS HOME FOR YOUTH (MHY) FAMILY SERVICES

Throughout 2020 and 2021, and despite the pandemic, MHY Family Services proudly continued its mission of **providing treatment, education and ongoing trauma-informed care to children, adults and families** working to make positive strides toward safety, health, education and spiritual well-being.

MHY Family Services has been providing educational and behavioral support in Western Pennsylvania for 143 years. Begun as an orphans' home, MHY has evolved to encompass a fully accredited private school for grades 1 through 12, three residential treatment programs and a growing group of community services programs.



Longmore Academy

Longmore Academy is licensed as a private academic school by the Pennsylvania Department of Education. Our diverse student body includes youth from across the state who are enrolled in MHY's residential programs, as well as commuter students from nearby school districts.

In addition to supportive, trauma-informed learning in a core-curriculum framework, Longmore Academy offers individualized instruction, remediation support, school credit recovery, as well as college- and career-readiness planning.

In 2020-21, Longmore Academy enrolled **217 total students**, with slightly more boys than girls. Of our students:



76 PERCENT
are between the
ages of 13 and 17



73 PERCENT live on
campus in one of our
residential treatment
programs



65 PERCENT of
students received
special education
services



27 PERCENT
commute to
campus from
nearby school
districts



12 PERCENT
attended
extended school
year (ESY)
classes during
summer 2021



6 STUDENTS stayed on as
commuters after successfully
completing their residential
treatment

“Longmore teachers and staff truly aim to help the students establish personal relationships along the way. I believe I have lucked out with MHY.”

— Longmore Academy
High School Student

Despite the ongoing COVID-19 pandemic, Longmore Academy is proud that we were able to operate safely throughout the school year with a perfect record—**we never had to cancel even one day of school!**



Longmore Academy in 2020-21:



14 STUDENTS
made honor roll
every quarter

Average
reading
improvement*

1.92
GRADE LEVELS

Average
math
improvement*

2.16
GRADE LEVELS

*full-year students



50 PERCENT
of student population
on the honor roll

160
DAS & RTF
residential students
and commuters from

101
different PA
school districts



Building Self-Confidence Through Trust

Anthony*, a teen in MHY's residential program, was one of the **first students in Longmore's new Life Skills program**, launched at the start of the 2020-21 school year—and he was struggling. Behind six grade levels in English and math, Anthony was filled with sadness, anger and—at times—rage. When something was hard, or he didn't understand, he refused to ask for help. Instead, Anthony would destroy his work or walk out of the classroom in frustration. As his teacher, **Rene Smith**, gained a clearer understanding of his learning style, triggers and reinforcement rewards, she began incorporating them into his day. Anthony began to build trust and his self-confidence began to bloom!

As Anthony closed his academic gaps, his physical aggression decreased and he became a positive role model for other students entering the program. By the end of the school year Anthony had progressed five grade levels in English and three grade levels in math. More importantly, his sadness has been replaced with a huge, ornery smile; his frustration with a sense of humor and coping skills; and his anger with open communication.

Anthony is preparing to complete his treatment program at MHY and can see the changes in himself since beginning his treatment at MHY. He is proud of himself, and his parents are proud of his progress. He dreams of finishing school and becoming a mechanic.



Anthony has learned to think before acting and deal with his emotions appropriately. He's begun to respect others and their boundaries. A lot of his progress has been motivated by his desire to return home and have a healthy relationship with his family. His family is very supportive and has encouraged him along the way. ”

— Lex Roenigk,
Anthony's Therapist

What's coming next!



Longmore Academy will launch its new **independent living curriculum** for all students in grades 1 through 12 through the integration of evidence-based career readiness and independent living skills instruction.

With grant funding through the Howard and Nell E. Miller Foundation, Longmore students will build their independence and manage complex emotional and behavioral issues in order to make a healthy transition to adulthood.

*Names have been changed to protect confidentiality

MHY Residential Programs

In 2020-2021 MHY Family Services offered three residential programs on our Mars, Pennsylvania, campus:

DIVERSION AND ACUTE STABILIZATION (DAS)

An alternative to inpatient hospitalization, this intensive program for boys and girls ages 9 to 17 helps stabilize behavior within 28 days so they can return to their homes.

RESIDENTIAL TREATMENT FACILITY (RTF)

An intensive, structured behavioral health treatment program for boys ages 11 to 18, with specialization in sexual abuse prevention.

RESILIENT YOUTH STRIVING FOR EMPOWERMENT (RYSE) RTF

A structured, gender-responsive program for girls ages 13 to 18 who have emotional or behavioral issues due to a history of complex trauma.

“

Thank you for the endless caring work from the DAS staff and especially Taylor Whaley. I will continue to share the positive experience we had as a family with your program when times were dark and hard. And the resilience and kindness of your team is amazing. Please continue doing such a difficult job in a child's journey. You make a difference.”

—Mother of a child in
DAS program

Residential Students

NUMBERS OF YOUTHS SERVED

28

RTF program

153

DAS program

AVERAGE LENGTHS OF STAY, IN DAYS

384.80

329.25

43.05

DAS
program



Achieving Academically Through Patience

Rachel*, a client of MHY's **RYSE residential treatment program**, began attending **Longmore Academy's** middle school in the emotional support classroom last school year. She came to MHY with a severe trauma history and had never attended school consistently. From her academic assessments, Rachel appeared to be significantly below grade-level in all areas, but specifically six grade-levels below in reading and seven grade-levels below in math. Rachel had not had positive school experiences and lacked confidence in her ability to succeed academically. In addition, Rachel was struggling with mental health issues that often resulted in aggressive behavior, which made working with her a challenge. Her teachers and aides truly were starting at ground zero with her.

With consistent encouragement and reinforcement, Rachel began to make progress, which motivated her. Her goal had been to catch up to her peers academically and she would tell others that she wanted to read and do math better so that she wasn't embarrassed. Her teacher happily reports that she did just that!



Working with Rachel has been a true team effort and it took all of us to help facilitate her progress. I'm so grateful to have such great people on my team. By all of us working together, we've made such a huge difference for this child—and I couldn't be prouder of her or my team!"

— Jill Gamelier,
Rachel's Teacher

*Names have been changed to protect confidentiality

What's coming next!



MHY Family Services will be launching a new **Short-Term Residential Treatment Facility** (RTF) for boys and girls ages 9 to 17 in 2022.

This unique program for youth from Allegheny County will use evidence-based treatment modalities with an emphasis on engaging the family throughout the treatment process.

Through the generosity of the A.J. and Sigismunda Palumbo Charitable Trust and the Wardle Family Foundation, MHY is in the process of updating and renovating its residential cottages. With a focus on safety, we will be renovating bathrooms and bedrooms so that all youth who need residential treatment can receive their care in a safe and welcoming environment.

RYSE program

RTF program

MHY Community Service Programs

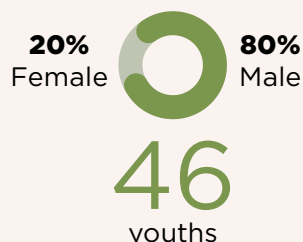
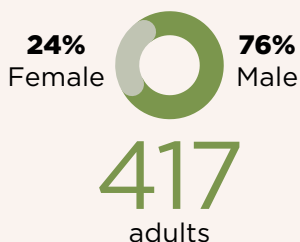
MHY Family Services provides community services for adults, at-risk youth and their families across nine Western Pennsylvania counties. The goal of these programs is to create more stable families so children can remain in the home. We offer:

- **Community Monitoring**—Structured monitoring programs for adults and adolescents including:
 - **Adult Electronic Monitoring**—Allows clients to live at home, keep their job and maintain family contact.
 - **Drug Testing**—Court-supervised drug testing for adults and youth as often as necessary to help maintain compliance with a court order, as well as to support community safety.
 - **Intensive Aftercare and Community Monitoring**—For delinquent youth at risk of reoffending.
- **High-Fidelity Wraparound (HFW)**—A collaborative support team for youth ages 17 and under who are living with behavioral health challenges. HFW combines families, friends, schools, churches, neighbors, nonprofits and friends to form a circle of support that meets the child's needs—without relying on social services.
- **Multisystemic Therapy (MST)**—An intensive, evidence-based program serving dependent and delinquent youth ages 12 to 17 who are at-risk of or are already in an out-of-home placement.
- **School-Based Behavioral Health Services**—Onsite interventional behavioral health services for identified students.

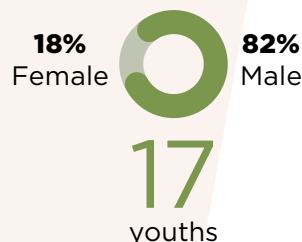
We've Grown!

MHY Family Services now provides school-based behavioral health services for students in the Slippery Rock Area and Lakeview school districts. Students learn a variety of coping skills to help them become “social superheroes” to defeat their social and educational struggles. They are learning how to better control their responses to problems, be more flexible and manage their physical energy.

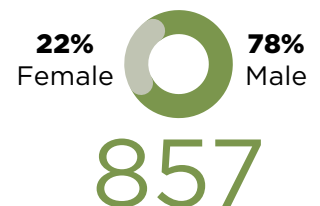
COMMUNITY MONITORING PROGRAM



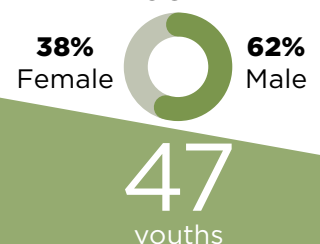
INTENSIVE AFTER-CARE PROGRAM



DRUG TESTING PROGRAM



HIGH-FIDELITY WRAPAROUND (HFW) PROGRAM



“I love MST. It has really helped my daughter and me, and we have a better relationship because of it.”

—Mom of an MST Client



Bonding and Healing Through Art

Danielle R.*, a youth receiving services through MHY's **Multisystemic Therapy** program, had the opportunity to attend summer camp through one of several scholarships provided each year by Dutilh United Methodist Church for youth in MHY's Community Services programs. Danielle was dealing with isolation and oppositional defiance disorder.

Through her experience at Camp Jumonville, one of the camps available to her and her siblings, Danielle reported that she reconnected with God and improved her relationship with her mother. She also rediscovered her passion for art and returned home with paintings she had created at camp. With the support of her MST Therapist, **Pam Simpson, MA**, Danielle and her mom plan to create a space in their home to paint & craft so they continue connecting through their shared talents.



Getting Back on Track with Support

Jason*, a young man in our MST program, was repeating 9th grade for the third time and was not expected to graduate from high school. His team set a goal to encourage him to complete his education and identify career opportunities. The support of his committed team, led by MST Therapist **Julie Reagle, MA**, made all the difference in getting Jason back on track. He is now enrolled to pursue his GED and to enter a welding program. His outlook is bright as he works toward employment and a more hopeful future.

*Names have been changed to protect confidentiality

What's coming next!



MHY is actively preparing to launch two additional evidence based and internationally recognized **Multisystemic Therapy** programs for youth and families. MHY will be the first provider in Pennsylvania to provide the **Multisystemic Psychiatric Adaptation** and the first to launch all three MST programs including the Standard and Problem Sexual Behavior Adaptation.

MHY is grateful for its partnership with Staunton Farm Foundation, which provided program start-up funding for the **MST Psychiatric Adaptation**.



How has MHY staff impacted you?

“

They make me laugh—even when I’m mad.”

“

Mr. Kayden showed me that people care. Mr. Kodi never gives up on me.”

“

They showed me that some people do deserve to be trusted and that not everyone is out to get me.”

“

They encouraged me to chase my dreams and do what I want to when I’m older. If I put my mind to something, I can do it.”



What have you learned at MHY?

“

I have learned how to manage my emotions, patience, anger, mood swings and depression. I've developed success, progression, positive coping skills and how to spread kindness not hate.”

“

I've learned that I'm stronger than my trauma.”

“

Out of the many things I've learned living here, the main thing is that family doesn't have to be blood. I've also learned that trust can go a long way.”





“

The best part of my job is building relationships—the communication, problem-solving, planning and collaborating with all departments to provide the best care possible for our clients. From my peers, supervisors, and the very young people we serve, I’ve learned that it is okay to ask for help and that growth is sometimes a slow but rewarding process. ”

— Brittany Hill,
MHY Residential Manager

Shout Out to Our Amazing MHY Staff!

For more than a year and a half, MHY's entire workforce has been the glue that held together all of our programs and services through their commitment to the children, adults and families we serve.

As the saying goes, a huge part of success is showing up—and our staff showed up in a big way throughout the ongoing COVID-19 pandemic. In fact, at a time of uncertainty and growing fear about the virus, MHY Family Services' administrators, clinicians, therapists, advisors, teachers, aides, cooks and maintenance workers continued to show up for work every day.

Throughout the entire MHY organization, our dedicated staff continues to support the most vulnerable youth and families **every day, 7 days a week, 365 days a year**. That total commitment comes from professionals who leave their own families each day to help these young people and families on their journeys to health and well-being.

We thank our caring, compassionate staff for their work ethic, spirit of cooperation and never-say-can't attitude that has helped sustain MHY through this unprecedented time. Their efforts are truly what kept us not only moving forward, but **thriving** forward!



MHY Donors and Volunteers

MHY Family Services is only able to carry out our critical work with young people and families through the loyal and generous support of our volunteers and donors. Here's what your support enabled us to do this year:



THE MHY FAMILY CENTER Est. 2021

In recognition of our dedicated partners.
Thank you for providing a safe and welcoming
place for children and their families.



A.J. and Sigismunda
Palumbo
Charitable Trust

Edith L. Trees
Charitable Trust

Northwest Bank

Kerrish Family
Trust

John and Carrie
Austin

Cindy Bracken

Suzanne & Tom Bragg
Sara Harding
In Loving Memory of
Our Mother, Anne Sloan

FAMILY CENTER COMPLETION!

Throughout 2021, we renovated an existing campus building to become the new MHY Family Center—a safe, comforting place where children and families can visit and receive therapy. The Family Center was funded through the generosity of:

- A.J. and Sigismunda Palumbo Charitable Trust
- Northwest Bank
- Cindy Bracken
- Edith L. Trees Charitable Trust
- Kerrish Family Trust
- Suzanne & Tom Bragg
- John and Carrie Austin
- Sara Harding



← Members of the Rich-Mar Rotary Club took a break from repainting MHY's PNC Learning Pavilion to visit the gymnasium to see the results of their generous donation.

GYM RENOVATION—PHASE 1!

MHY's Boswell Center Gymnasium has been a place for thousands of children to play, exercise and bond with peers; but with so much use, it was time for some updating. Through the generosity of community friends, we were able to install a new floor and the gym has again become a fun, bright place where our youth are excited to spend time. The renovation was funded through the generous gifts of:

- Rich-Mar Rotary Club (primary sponsor)
- A.J. and Sigismunda Palumbo Charitable Trust
- Armstrong
- Assured Settlement Solutions
- Brothers of Connoquenessing Lodge #278
- Classic Automotive
- M.W. Koenig Family
- Lope Casker
- Mars Area High School Class of 2020
- Parkwood Church
- Rossin Foundation
- Shanahan Family

“

Our Senior Connection outreach program is designed to help seniors and nonprofits with maintenance issues to enhance and improve the safety for residents. We chose Mars Home for Youth as a deserving nonprofit because of its excellent reputation for working with at-risk youth. ”

— Bill Zitelli,
Saints John and Paul Catholic Church
Senior Connection Outreach Program

LIFE SKILLS CLASSROOM IS OPEN!

Through the commitment and generosity of the the Wallace Hough Charitable Trust and the V. Kelly Charitable Trust and the Edith L. Trees Charitable Trust, Longmore Academy created a Life Skills classroom. The new classroom features interactive technology and kitchen and laundry facilities to support the educational and independent living skills needs of students with intellectual disabilities.



MAKERSPACE CLASSROOM HAS LAUNCHED!

MHY is honored to receive the continued partnership and support of Lincoln Learning Solutions. This past year, Lincoln Learning Solutions funded the installation of a Makerspace classroom at Longmore Academy to enhance the STEAM offerings for our students. This engaging and interactive new classroom will serve as a collaborative, creative work space where students can explore, invent, tinker and strengthen their independent thinking skills.

GINGER'S STORE FILLS CRITICAL NEED!

Cindy Bracken and Debbie Furey, our longtime, dedicated Ginger's Store volunteers, have continued to help MHY manage donations of clothing, toiletry items and school supplies over the past year. Following strict COVID protocol, they kept Ginger's Store open to support MHY youth and families to ensure they'd have access to the essentials for everyday life.

DEVELOPING LEADERSHIP THROUGH TRAINING!

Over the past six months, senior MHY leadership and frontline staff members have been working with Unbridled Performance, LLC, a company that helps internal teams to maximize their performance through increased employee engagement, communication and collaboration.

This valuable training—provided at no charge to MHY—was led by Amy Foster, president of Unbridled Performance, who has been a member of MHY's HR committee for more than a decade. Amy led two three-month cohorts for frontline staff, hosted a full-day workshop for senior leaders at Unbridled Performance's retreat center in August 2021 and provided three one-on-one leadership coaching sessions with each leader.

She also will run two leadership training cohorts for supervisors throughout fall 2021. This transformational change experience has helped MHY adapt to the many changes brought on by the pandemic and will position MHY to handle future challenges.



“

One of Enterprise's founding values says, 'We strengthen our communities—one neighborhood at a time.' Our values align with MHY's—which is why we chose to support the MHY holiday drive. It was an amazing experience to see everyone at Enterprise Group 40 come together to donate their time and items to those in need. ”

— Lori Lehman,
Enterprise

“

Our Christmas project goal at Ohio United Presbyterian Church is to make sure every child at MHY feels special and not forgotten during the holidays. We provide material things with the hope that we are demonstrating God's love for those who are less fortunate. A big smile on the children's faces is our reward! ”

— Bev Abate,
Ohio United Presbyterian Church

“

PennEnergy Resources was founded on a strong set of core values, such as teamwork, collaboration and respect for others. We are thankful to support MHY as an organization whose own values align with the core values we live and operate by every day. ”

— Amanda Peterson,
PennEnergy Resources, LLC



Donor Report

July 1, 2020 - June 30, 2021

MHY Family Services has been able to thrive forward toward a brighter tomorrow for the youth and families we serve only through the support of generous donors like you. Your belief in them reminds us all that there is always a reason to hope.

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Mr. John T. & Mrs. Carrie L. Austin
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MHY earned expedited reaccreditation through the Council on Accreditation (COA) as a result of having zero noncompliance ratings on fundamental standards. COA recognition signifies that MHY Family Services effectively manages its resources and provides the best possible services to all of its stakeholders.

Every effort has been made to accurately reflect gifts received between July 1, 2020, and June 30, 2021. Please contact Director of Development and Program Advancement Amy Smith at 724.625.3141 x228 to address inadvertent omissions or errors.

MHY Family Services is a 501(c)3 nonprofit organization. A copy of the official registration and financial information may be obtained by calling 800.732.0999. Registration does not imply endorsement.

MISSION STATEMENT: For 143 years, MHY Family Services has promoted the safety, health, education and spiritual well-being of youth and families.

WHO WE SERVE: Each year, MHY Family Services provides comprehensive treatment, education and on-going trauma informed care for over 1,000 youth, families and adults who have experienced trauma and struggle with an array of hardships, including behavioral health challenges, abuse and neglect.

MHY Family Services is accredited by the Council on Accreditation (COA), signifying that the MHY organization meets standards of quality set forth by this third-party accrediting body. A trauma informed organization, MHY Family Services supports an organizational structure and treatment framework that involves understanding, recognizing and responding to the effects of trauma. By emphasizing physical, psychological and emotional safety for the entire MHY community, survivors can rebuild a sense of control and empowerment.

To protect the confidentiality of our youth and families, MHY does not use client names or identifying photos. Some of the children depicted in this report are representative of those we serve.



Mars Home for Youth Foundation

Main Campus and Longmore Academy

521 Route 228 • Mars, PA 16046

mhyfamilyservices.org